



**Plan A – Residential Loyalty
Tune up Plan only**

ONLY AVAILABLE TO OUR AUTOMATIC DELIVERY CUSTOMERS:

Call our office to upgrade your plan to a Plan C or D

This plan renews automatically.....\$190.00 Plus tax (due upon signing)

Loyalty program customers receives \$5.00 labor rate discount per hour. Plus fuel oil discounts per gallon.

One Annual TUNE UP ONLY (Applies to regularly maintained units) **doesn't include night coverage.**

This complete annual tune-up includes brushing & vacuuming of all heat exchanger surfaces, changing the nozzle, oil filter, and flushing the oil lines. Checking the pump strainer and gasket, replacing it if needed. Lubricating the motors and all moving parts. We check the blower, belts, and circulators. Clean and adjust the electrodes, clean end cone, blast tube, burner, combustion air fan, check fuel pump, drive shaft, and burner motor amperage draw and perform efficiency test.

Please note: This plan is for **oil burners only**. Air filters for Warm Air Systems are not covered. Any part related to water is not covered for parts and labor. Work performed beyond the plan as described above will be charged our standard rates.

ADDITIONAL SERVICES for auto delivery customers if applicable

WATER HEATERS:

____ Tune-Up only.....\$145.00 per unit plus tax (due upon signing)

AIR CONDITIONING UNITS tune up only \$150.00 per unit, plus tax (due upon signing)

We will clean outdoor condenser coil, check wiring in condenser, check contactor, amp draw on all motors and charge, and air filter change. This only applies to standard air filters, coil cleaner for outdoor condenser and blow out cartridge for the indoor unit's condensate drain and in door evaporator cleaner condensate pump flushed if applicable

ALL SERVICE CONTRACTS: Both labor and materials will be charged for parts not covered under the contract. Obsolete parts are not covered and other conditions may apply. (See General Conditions Statement)

THIS CONTRACT DOES NOT COVER REPAIRS OF PARTS OR THE LABOR BEYOND WHAT IS DESCRIBED ABOVE AND INCLUDING BUT NOT LIMITED TO:

Boiler vessel, Heat exchanger, Chimneys, Power Venter, Chambers, set back Thermo-stats, A/C systems, Humidifiers, Mixing valves, Zone dampers (warm air system), tank less coils and indirect water heaters (hot water systems), Line Voltage Electrical (beyond the service switch), Oil lines, Oil tanks and Oil tank valves.

Tune-ups are scheduled Monday – Friday 8am to 3pm with the exclusion on holidays.

It is the homeowners' responsibility to schedule all tune-ups with the office.

After hour Service calls are subject to per/hour rate at a minimum of one hour with travel time one way.

Holidays, nights and weekends are charged at time & a half.

CUSTOMER ADDRESS: _____

CUSTOMER SIGNATURE: _____

Date: _____

(Signature & Payment required validating contract)

"I have read this AUTOMATIC RENEWAL provision and I understand the meaning of it."

**PLEASE READ THESE GENERAL CONDITIONS REGARDING
West Side Oil Corporation Service Plans**

This plan cancels and supersedes all previous agreements.

All heating equipment is subject to our inspection approval before acceptance of any service plan. Severely neglected or excessively sooted conditions are subject to additional charges.

Emergency calls from burner failure caused by flood, fire lighting, blown fuses, and switch off, flooded heating system, no water in boiler, freeze ups or other conditions beyond our control will be charged at our prevailing service rates with a minimum charge. Service plans are offered only to fuel oil customers of West Side Oil Co. who have average residential size oil fired heating systems. No plan covers frozen oil lines or frozen plumbing.

West Side Oil Co. cannot assume responsibility for work done by any other party, and reserves the right to cancel this contract and terminate its obligations hereunder in the event it's determined any servicing of the equipment covered by this contract is performed by parties other than authorized West Side Oil Co. personnel. West Side Oil Co. makes this service policy available only as a special benefit to its customers. In the event that any customer ceases doing business with West Side Oil Co., defaults in any provision of this contract, or fails to make any payment to West Side Oil Co. when due, West Side Oil Co. reserves the right to cancel this contract and to terminate its obligation thereunder.

This service contract is not refundable, but can be left to the new owner if they sign up for auto delivery. West Side Oil Co. will not assume the cost of removing or replacing the materials that conceal piping, ducts, fuel oil storage, or other components of oil fired heating system in walls, floors, ceiling or underground.

This agreement DOES NOT cover the replacement of obsolete parts or unit such as the boiler, furnace, fuel oil tank, water heating, water heating coil, oil burner (complete), hot water storage tank, zone valves or power heads. Zone valves are covered when selecting Service Plan "D" only. All units with Glycol are not covered. This agreement DOES NOT cover pot type, low pressure and non-converted General Electric, Tinkin or other OBSOLETE units.

This agreement DOES NOT cover plumbing or steam fittings of any kind. This agreement DOES NOT cover the cost of repairing or replacing any electric air cleaner, all humidifiers or air conditioning equipment, modulating valves or damper, tankless heater, (either internal or external), circulators, their components or any plumbing either hot or cold-water piping, draining, filling, and venting or heating systems, outdoor temperature sensing devices. (Circulator motors, not used for air conditioning, are covered under Service Plan "D" only)

West Side Oil Co. shall not be liable for any delays in service, or for repairs or replacements resulting from conditions beyond its control (such as war, fire, flood, hurricane, tank leakage, freezing accidents, power failure, carelessness or negligence on the part of the customer, strikes, explosion or inability to secure mechanics, parts or materials). This agreement does not cover direct or secondary damages to loss of property caused by such abnormal conditions. The decision as to the repair or replacement of any part shall be made by West Side Oil Co. Service calls due to problems with, or improper installation of, secondary heating systems are not covered under this contract.

Under the terms of this agreement the customer shall be subject to interest and all collection fees on past due accounts over 30 days at 18% annual percentage rates & reasonable Attorney Fees. West Side Oil Co. will not be responsible for "oil run-outs" on an account with an outstanding balance due or under abnormal conditions