



**Plan C Residential Loyalty
12 Month Insurance Plan**

ONLY AVAILABLE TO OUR AUTOMATIC OIL DELIVERY CUSTOMERS

To upgrade your plan please call the office. This plan renews automatically.....**\$370.00** per unit, plus tax (due upon signing)

Loyalty program customers receives \$5.00 labor rate discount per hour. Plus fuel oil discounts per gallon

ANNUAL 12 MONTH INSURANCE SERVICE PLAN (with 24-7 coverage)

This includes complete annual tune-up, brushing & vacuuming of all heat exchanger surfaces, changing the nozzle, oil filter, and flushing the oil lines. Checking the pump strainer and gasket, replacing it if needed. Lubricating the motors and all moving parts. We check the blower, belts, and circulators. Clean and adjust the electrodes, clean end cone, blast tube, burner, combustion air fan, check fuel pump, drive shaft, and burner motor amperage draw and perform efficiency test.

• **Service calls on this plan covers labor and parts on the following:**

- Fan & limit controls. Fuel pump & strainer. Nozzle, nozzle line and adapters
- Burner transformer Electrodes Oil burner motor (up to ¼ hp)
- Steam glass gauge Service switch Blower motor (up to 1/3 hp not going to a/c)
- Pressuretrol Blower belts Cad cell control & Cad Cell
- Burner coupling Oil Filter Standard Thermostat (non clock)
- Buss bars Burner oil valve

Please note: This plan is for oil burners only. Any part related to **water** is not covered for parts and labor. Work performed beyond the plan will be charged our regular rate. This plan covers work on the burner only, plus repair or replacement of any of the parts on the oil burner listed above, should they become worn or defective through normal burner operations.

Calls after regular hours, weekends or holidays will be charged a flat rate of \$95.00 per service call for work on parts listed. All other service work not covered by this plan will be charged at current labor and parts rates. Obsolete parts are not covered and other conditions may apply. (See General Conditions Statement)

ADDITIONAL SERVICES for auto delivery customers if applicable.

WATER HEATERS:

- ___ Tune up only..... \$145.00 per unit, plus tax (due upon signing)
- ___ Add on to Plan "C"24-7 coverage..... \$190.00 per unit, plus tax (due upon signing)

AIR CONDITIONING tune up only

We will clean outdoor condenser coil, check wiring in condenser, check contactor, amp draw on all motors and charge, and air filter change. This only applies to standard air filters, coil cleaner for outdoor condenser and blow out cartridge for the indoor unit's condensate drain and in door evaporator cleaner condensate pump flushed if applicable

(REFRIGERANT IS NOT INCLUDED) \$150.00 per unit, plus tax (due upon signing)

THIS CONTRACT DOES NOT COVER REPAIRS OF PARTS OR THE LABOR BEYOND WHAT IS DESCRIBED ABOVE AND INCLUDING BUT NOT LIMITED TO:

Boiler vessel, Heat exchanger, Chimneys, Power Venter, Chambers, Set back T-stats, A/C systems, Humidifiers, Mixing valves, Zone dampers (warm air system), tank less coils and indirect water heaters (hot water systems), Line Voltage Electrical (beyond the service switch), Oil lines, Oil tanks and Oil tank valves.

It is the homeowners' responsibility to schedule all tune-ups with the office.

Tune-ups are done Monday – Friday 8am to 3pm with the exclusion of holidays

Service calls are subject to per/hour rate at a minimum of one hour includes travel time one way. Holidays, nights and weekends are charged at time & a half.

CUSTOMER SIGNATURE & Address: _____

Date: _____ I understand and have read that this renews automatically each year and I understand the meaning of it."

(Signature & Payment required validating contract)

West Side Oil 27 Babbs Road West Suffield, CT 06093 860-668-4322 www.westsideoil.com

**PLEASE READ THESE GENERAL CONDITIONS REGARDING
West Side Oil Corporation Service Plans**

This plan cancels and supersedes all previous agreements.

All heating equipment is subject to our inspection approval before acceptance of any service plan. Severely neglected or excessively soot conditions are subject to additional charges.

Emergency calls from burner failure caused by flood, fire lighting, blown fuses, and switch off, flooded heating system, no water in boiler, freeze ups or other conditions beyond our control will be charged at our prevailing service rates with a minimum charge. Service plans are offered only to fuel oil customers of West Side Oil Co. who have average residential size oil fired heating systems. No plan covers frozen oil lines or frozen plumbing.

West Side Oil Co. cannot assume responsibility for work done by any other party, and reserves the right to cancel this contract and terminate its obligations hereunder in the event it's determined any servicing of the equipment covered by this contract is performed by parties other than authorized West Side Oil Co. personnel. West Side Oil Co. makes this service policy available only as a special benefit to its customers. In the event that any customer ceases doing business with West Side Oil Co., defaults in any provision of this contract, or fails to make any payment to West Side Oil Co. when due, West Side Oil Co. reserves the right to cancel this contract and to terminate its obligation thereunder.

This service contract is not refundable, but can be left to the new owner if they sign up for auto delivery. West Side Oil Co. will not assume the cost of removing or replacing the materials that conceal piping, ducts, fuel oil storage, or other components of oil-fired heating system in walls, floors, ceiling or underground.

This agreement DOES NOT cover the replacement of obsolete parts or unit such as the boiler, furnace, fuel oil tank, water heating, water heating coil, oil burner (complete), hot water storage tank, zone valves or power heads. Zone valves are covered when selecting Service Plan "D" only. All units with Glycol are not covered. This agreement DOES NOT cover pot type, low pressure and non-converted General Electric, Timken or other OBSOLETE units.

This agreement DOES NOT cover plumbing or steam fittings of any kind. This agreement DOES NOT cover the cost of repairing or replacing any electric air cleaner, all humidifiers or air conditioning equipment, modulating valves or damper, tank less heater, (either internal or external), circulators, their components or any plumbing either hot or cold-water piping, draining, filling, and venting or heating systems, outdoor temperature sensing devices. (Circulator motors, not used for air conditioning, are covered under Service Plan "D" only)

West Side Oil Co. shall not be liable for any delays in service, or for repairs or replacements resulting from conditions beyond its control (such as war, fire, flood, hurricane, tank leakage, freezing accidents, power failure, carelessness or negligence on the part of the customer, strikes, explosion or inability to secure mechanics, parts or materials). This agreement does not cover direct or secondary damages to loss of property caused by such abnormal conditions. The decision as to the repair or replacement of any part shall be made by West Side Oil Co. Service calls due to problems with, or improper installation of, secondary heating systems are not covered under this contract.

Under the terms of this agreement the customer shall be subject to interest and all collection fees on past due accounts over 30 days at 18% annual percentage rates & reasonable Attorney Fees.

West Side Oil Co. will not be responsible for "oil run-outs" on an account with an outstanding balance due or under abnormal conditions